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Financial Policy

Welcome to our Office

Thank you for selecting us at Green Valley Dental Care as your dental health care providers. We are a committed, compassionate team that is focused on helping you smile bigger, brighter and more. No matter why you're coming to see us, our dentistry team is dedicated to providing you with the gentle, personalized care that you deserve without regard to the limitations imposed by insurance coverage. We encourage you to ask questions and to be involved in treatment decisions. This includes understanding your treatment plan as well as our financial policy.

Payment Options

We deliver the finest care at the most reasonable cost to our patients, therefore payment is expected at the time service is rendered. For your convenience we accept cash, personal checks, Visa, MasterCard, Discover and American Express. CareCredit, a patient payment program is also available by application.

We offer a 5% courtesy discount for all services that are paid in full on the day of service with cash or check.

A \$25.00 processing fee may be charged for checks returned by the bank for non-sufficient funds (NSF checks). Any penalties assessed on a returned check will be charged to your account.

Insurance Information

We will work hand-in-hand with you to maximize your insurance reimbursement for covered procedures and as a courtesy we will submit the claim for you. It is helpful if you bring your insurance card to your visit. This will not only help us file your claim accurately, but will allow us to estimate your coverage with greater reliability. We can also do pre-treatment *estimates*.

Understand that treatment plan estimates are not a guarantee and you are ultimately responsible for all fees generated by your treatment. We accept most insurance plans and are contracted with Delta Dental, MetLife, United Concordia TriCare, and Cigna, Anthem Blue Cross/Blue Shield and HealthPartners.

A statement of your account will be mailed to you each month if an outstanding balance exists. Payment of balance in full is expected upon receipt of statement, unless prior arrangements have been made. The parent or guardian authorizing treatment for a child is the guarantor, for those charges and the statement will be sent to the guarantor. The guarantor is not the insurance subscriber.

Dental Savings Plans

Green Valley Dental Care offers several in-house dental savings plans. These plans are designed to provide greater access to excellent dental care at affordable prices for those individuals without traditional dental insurance. It's a discounted fee schedule (10%) for most services, not a dental insurance plan.